

#### We are the UK's No.1 for choice in Self Storage



#### 120 Stores Nationwide

With 120 storage locations in the UK and 44 in London, you're guaranteed to find a Safestore near you. Find a store



#### **Lowest Price Guarantee**

Find a cheaper, local comparable quote and we'll not only match it but beat it by 10%. Find out more



#### 5 Star Customer Service

We're proud of our amazing customer service. Our customers rate us...

feefoee 96% \*\*\*\*

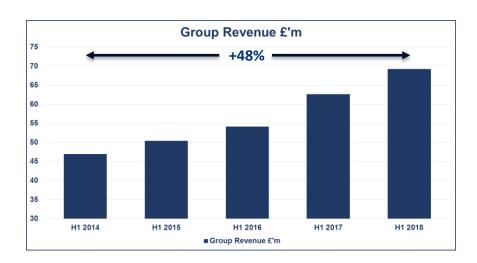
### Half Year Results Presentation 14 June 2018

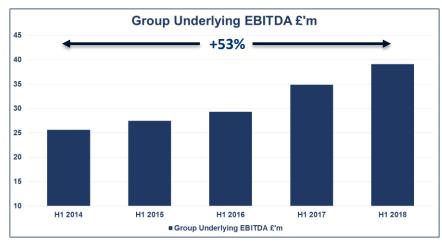


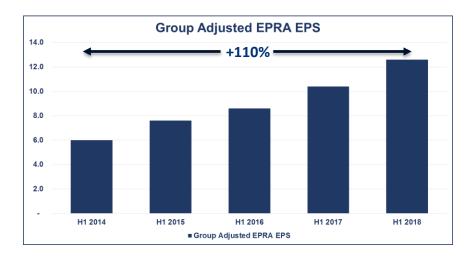
# Introduction

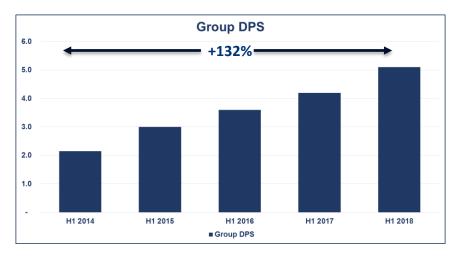
Frederic Vecchioli

## Strong record of value creation











## **Highlights**

#### **Good Financial Performance**

- Group Revenue up 10.5% (9.7% at CER¹)
- Group like-for-like<sup>2</sup> revenue at CER<sup>1</sup> up 4.6%, UK +4.3% and Paris +5.6%
- Adjusted Diluted EPRA EPS up 21.2% at 12.6p
- 21.4% increase in the interim dividend to 5.1p

#### **Operational delivery**

- Group like-for-like<sup>2</sup> occupancy up 5.4%, UK +5.2% and Paris +6.0%
- Alligator acquisition integration progressing well and performing in line with expectations
- Mitcham, London store opened in April 2018
- London Paddington Marble Arch opened in June 2018 with Paddington Green store to close in July 2018
- Pipeline Stores:
  - Poissy Paris August 2018 (planning granted)
  - Birmingham Merry Hill April 2019 (subject to planning)
  - Carshalton in London 2019 (subject to planning)
  - Magenta in central Paris 2019 (subject to planning)





# **Financial highlights**

Income Statement & Cash flow	H1 2018		nge vs 2017
		Absolute	CER <sup>2</sup>
Revenue (£'m) like-for-like1	64.7	5.4%	4.6%
Underlying EBITDA (£'m) like-for-like <sup>1</sup>	36.7	7.6%	6.7%
Revenue (£'m)	69.2	10.5%	9.7%
Underlying EBITDA (£'m)	39.1	12.0%	11.2%
Underlying EBITDA (post leasehold costs) (£'m)	33.7	12.7%	12.0%
Adjusted Diluted EPRA EPS (pence)	12.6	21.2%	n/a
Dividend per share (pence)	5.1	21.4%	n/a
Free cash flow (£'m)	23.1	(0.4%)	n/a
Balance Sheet		As at Apr 2018	Change vs Oct 2017
Investment Properties Valuation (£'m)3		1,129.2	12.1%
EPRA Basic Net Asset Value per Share (pence)		357	8.5%
Group Loan-To-Value		33%	(3%pts)
Group Interest Cover Ratio <sup>4</sup>		8.6x	+1.5

<sup>1</sup> Like-for-like adjustments have been made to remove the 2017 opening of Combs La Ville, the 2018 opening of Mitcham and closures of Leeds Central, Deptford and Paddington green. In addition, the impact of the acquisition of Alligator on 1 November 2017 has been adjusted

<sup>4</sup> ICR is interest cover ratio. It is calculated in accordance with the requirements of our borrowings covenants, which is the ratio of underlying EBITDA after leasehold rent to underlying finance charges (excluding the amortisation of debt issue costs) on a rolling twelve month basis



### Solid revenue growth across the portfolio

		London / SE	Rest of UK	UK Total	Paris	Group Total
Average Occupancy LFL <sup>1</sup>	Act	1.75	1.41	3.16	0.87	4.03
(sq ft 'm)	YoY	3.6%	5.2%	4.3%	7.4%	4.9%
Closing Occupancy LFL <sup>1</sup> %	Act	73.8%	69.4%	71.7%	80.4%	73.4%
Closing Occupancy LFL %	YoY	3.4%pts	3.9%pts	3.5%pts	3.1%pts	3.5%pts
Average Rate LFL <sup>1</sup>	Act	28.85	18.82	24.40	34.24	26.53
(£ per sq ft) (in CER <sup>2</sup> )	YoY	(0.4%)	(0.4%)	(0.7%)	(1.5%)	(0.8%)
Revenue £'m LFL¹ (in CER²)	Act	31.3	16.7	48.0	16.2	64.2
Neveriue 2 III Li L' (III CEN-)	YoY	3.0%	6.7%	4.3%	5.6%	4.6%

<sup>1</sup> Like-for-like adjustments have been made to remove the 2017 opening of Combs La Ville, the 2018 opening of Mitcham and closures of Leeds Central, Deptford and Paddington. In addition, the impact of the acquisition of Alligator on 1 November 2017 has been adjusted

2 CER is Constant Exchange Pages





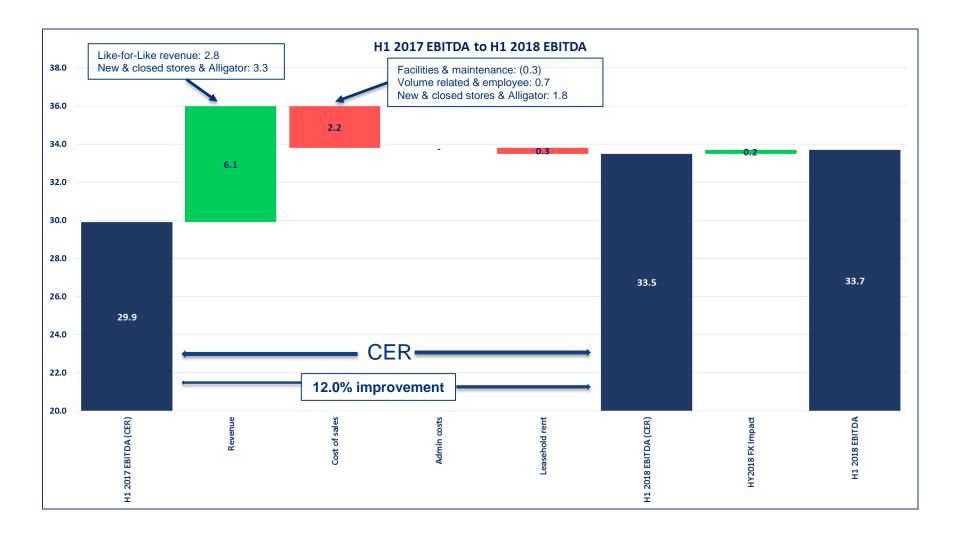
# **Group P&L**

	H1 2018			H1 2017			
	UK	<b>Paris</b>	<b>Total</b>	UK	<b>Paris</b>	Total	
	(£'m)	(€'m)	(£'m CER)	(£'m)	(€'m)	(£'m CER)	
Revenue	52.4	19.0	68.7	47.3	17.9	62.6	
Underlying Cost of Sales	(19.5)	(5.5)	(24.3)	(17.9)	(5.0)	(22.1)	
Store EBITDA	32.9	13.5	44.4	29.4	12.9	40.5	
Store EBITDA Margin	62.8%	71.1%	64.6%	62.2%	72.1%	64.7%	
LFL Store EBITDA Margin	63.1%	72.5%	65.4%	61.8%	72.1%	64.5%	
Underlying Administrative expenses	(4.5)	(1.4)	(5.6)	(4.4)	(1.4)	(5.6)	
Underlying EBITDA	28.4	12.1	38.8	25.0	11.5	34.9	
EBITDA Margin	54.2%	63.7%	<i>56.5</i> %	52.9%	64.2%	<i>55.8</i> %	
LFL EBITDA Margin	54.0%	65.1%	56.7%	52.5%	64.2%	55.5%	
Leasehold Rent	(3.2)	(2.5)	(5.3)	(3.1)	(2.2)	(5.0)	
Underlying EBITDA after Leasehold Rent	25.2	9.6	33.5	21.9	9.3	29.9	
EBITDA after Leasehold Rent Margin	48.1%	50.5%	48.8%	46.3%	<i>52.0%</i>	47.8%	
FX year-on-year benefit			0.2				
Depreciation			(0.3)			(0.2)	
Finance Charges		_	(4.0)		_	(5.3)	
Underlying Profit before Tax			29.4			24.4	
Current Tax		_	(2.1)		_	(2.0)	
Adjusted EPRA Earnings		-	27.3		-	22.4	
Diluted shares (for ADE EPS) (m)			216.8			216.4	
Adjusted diluted EPRA EPS (pro forma) (p)			12.6			10.4	

Non- LFL EBITDA Margins impacted by new store openings, which are initially dilutive to margin.



# Revenue increase drives improved EBITDA (after leasehold rent)





### Strong cash conversion

	H1 2018	H1 2017
	(£'m)	(£'m)
Underlying EBITDA	39.1	34.9
Working Capital/ Other	(2.2)	0.7
Operating cash inflow	36.9	35.6
Interest payments	(4.1)	(5.8)
Leasehold rent payments	(5.4)	(5.0)
Tax payments	(4.3)	(1.6)
Free cash flow (before investing and financing activities)	23.1	23.2
Acquisition of subsidiary, net of cash acquired	(55.9)	
Capital expenditure – investment properties – maintenance and build-outs	(3.2)	(2.9)
Capital expenditure – investment properties – new stores and developments	(10.5)	(10.9)
Capital expenditure – property, plant and equipment	(0.4)	(0.3)
Proceeds from disposal – investment properties		3.4
Net inflow after investing activities	(46.9)	12.5
Dividends paid	(17.7)	(14.7)
Net drawdown of borrowings	5.0	3.4
Debt issuance costs	(0.6)	
Net (decrease)/increase in cash	(60.2)	1.2

## Strong and flexible Balance Sheet

Capital Structure	Apr 18	Oct 17	Variance	Apr 17
Property valuation (£'m)*	1,129.2	1,007.0	12.1%	980.3
UK (£'m)*	860.2	744.4	15.6%	738.2
FR (€'m)*	306.0	298.6	2.5%	287.8
Gross Debt (£'m)	368.6	363.6	£5.0m	311.4
Adjusted Gross Debt (£'m) **	368.6	363.6	£5.0m	298.5
Net Debt (£'m)	363.2	298.0	£65.2m	305.1
Adjusted Group LTV **	33%	36%	(3%pts)	30%
Interest Cover Ratio***	8.6x	7.1x	1.5x	6.1x
Effective interest rate	2.2%	2.1%	0.1%pts	3.5%
Debt capacity (£'m)	102.7	107.7	(£5.0m)	99.2
Committed (£'m)	102.7	107.7	(£5.0m)	84.2
Uncommitted (£'m)	0.0	0.0	=	15.0
Weighted average debt maturity (years)	6.2	6.7	(0.5)	3.4

<sup>\*\*\*</sup> ICR is interest cover ratio. It is calculated in accordance with the requirements of our borrowings covenants, which is the ratio of underlying EBITDA after leasehold rent to underlying finance charges (excluding the amortisation of debt issue costs) on a rolling twelve month basis



<sup>\*</sup> For valuation purposes an exchange rate of 1.1373 Euro : 1GBP was used (€1.1371 at Oct 17). Includes investment properties under construction

<sup>\*\*</sup> Adjusted for the impact of the cross currency swap

### **Guidance – non trading and one-off items**

Item	Guidance
Foreign exchange impact	Strengthening of Euro contributed £0.2m to EBITDA after leasehold rent in H1 2018 In the half year, each 10c fluctuation from last year's H1 FX rate of 1.17 would equate to c. £0.8m of Group EBITDA and £0.4m of Earnings
Tax	Effective underlying cash tax rate in France estimated at c. 28% in FY2018. No tax anticipated in UK
Interest charges	Estimated at c. £8.25 – £9.0m in FY2018
Shares in issue	Average shares in issue in H1 2018 – 209.7m Closing shares in issue at 30 April 2018 – 210.0m Diluted shares for ADE EPS for H1 2018 – 216.8m
Dividends	Dividend growth anticipated to be at least in line with earnings growth for the medium term
Capex	Outstanding spend for current new store projects with planning permission (Paddington Marble Arch, Poissy) and our LED project to be c.£4.5m over the remainder of FY2018.  Stores awaiting planning permission (Birmingham Merry Hill, Carshalton and Magenta) will incur a further £20m of capex over FY2018 and FY2019. In addition, maintenance, store enhancements should be £4-£5m per annum.





### **Operations overview**

#### Continuing delivery through proven operational strategy:

#### Leveraging leading marketing platform:

- Competitive advantage of scale growing market share
- Group enquiry growth +8.8% in H1 2018 (including Alligator) and 1.5% excluding Alligator.
- Group enquiry growth +39.7% over the last 5 years (excluding Alligator)

#### Balanced occupancy / rate management strategy:

- Various regions and levers provide consistent like-for-like revenue growth
- Record occupancy growth and slightly lower rate
- Rate trends positive and ending the period flat year over year

#### Continued focus on existing assets:

- 24 recently acquired stores and 7 developed sites trading above plan
- Now 1.8m sq ft available and fully invested for further growth

#### Disciplined development and asset management:

- Additional 0.3m sq ft with current pipeline of 5 stores (Paddington Marble Arch opened in Jun 18)
- Focus on cash on cash returns
- Limited new supply, c. 2% to 3% expected in 2018
- Very fragmented market



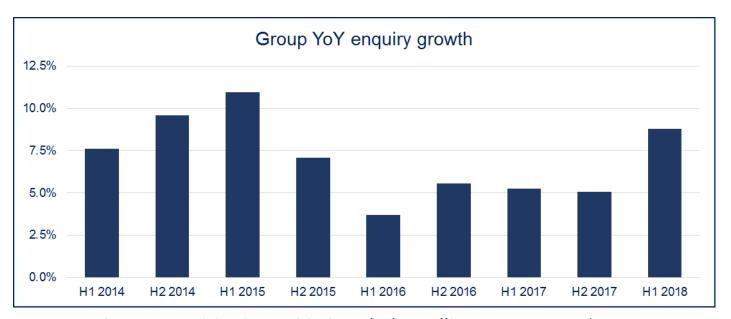
### Leveraging leading marketing platform

#### **Safestore growing market share:**

- 82% of group enquiries generated online
- Websites delivered H1 2018 group enquiry growth of 8.8%
  - +9.9% in the UK (1.2% excluding Alligator)
  - +2.8% in Paris
- Marketing cost at 5.5% of revenue
- Leading digital platform provides meaningful competitive advantages

### Self Storage Association Survey emphasizes the need for search engine efficiency:

- 67% of potential customers would use the internet to search for storage
- 97% of people would use generic terms with no brands when searching online
- Self storage is a brand-blind product



Group enquiries in H1 2018 excluding Alligator grew 1.5% YoY



# Balanced occupancy and rate management

Like-for-like <sup>1</sup>		UK			Paris	
	Rate per Sq Ft	Closing Sq Ft Let	Revenue in CER <sup>2</sup>	Rate per Sq Ft	Closing Sq Ft Let	Revenue in CER <sup>2</sup>
	% YoY	% YoY	% YoY	% YoY	% YoY	% YoY
2017 Q1	2.2%	2.7%	4.9%	4.5%	1.3%	4.6%
2017 Q2	1.2%	1.1%	3.0%	0.9%	2.5%	1.7%
2017 Q3	0.0%	1.1%	2.3%	2.9%	2.4%	5.7%
2017 Q4	0.6%	0.7%	2.7%	0.8%	4.9%	4.3%
2018 Q1	(1.1%)	4.0%	4.3%	(2.1%)*	6.2%	5.5%
2018 Q2	(0.3%)	5.2%	4.2%	(0.8%)*	6.0%	6.2%

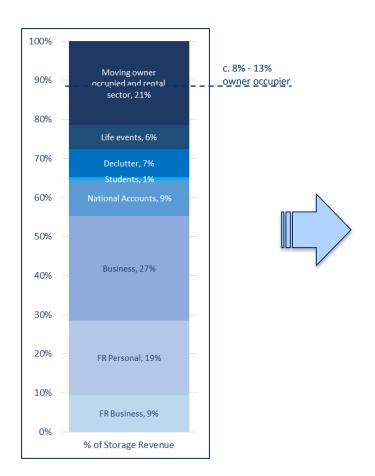
<sup>\*</sup> Paris rate impacted by recently opened Emerainville store, without this store rate would be -0.9% YoY in Q1 2018 and +0.5% YoY in Q2 2018

#### Strategy of balancing occupancy and rate management with a view to optimize revenue:

- Strategy set centrally store by store at unit size code level
- Continued investment in central pricing analytics
- Permanently monitored and updated
- Final rate and occupancy number are the consolidated by-product of revenue maximization strategy



# Diversified drivers and business geography generate resilient revenue and profits



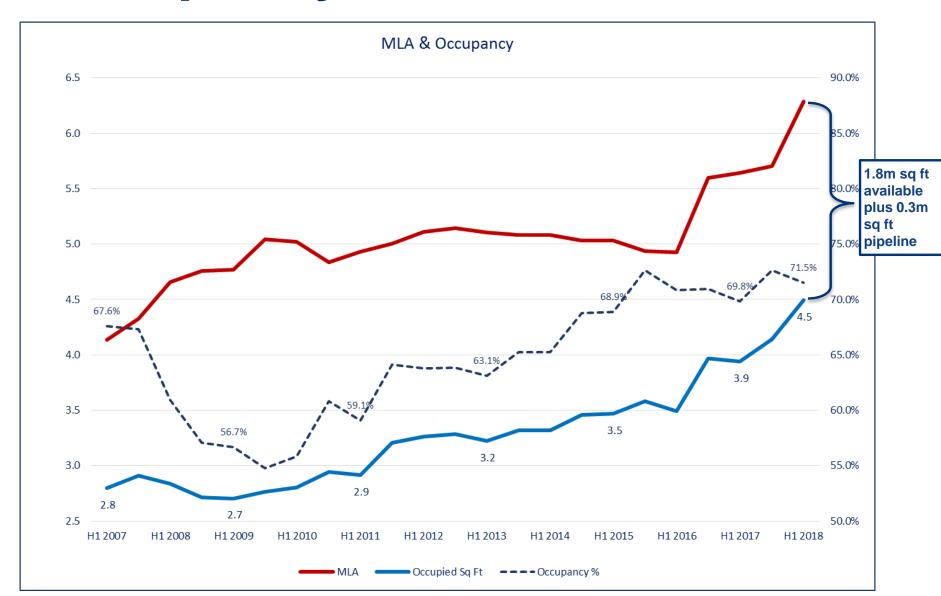




Diversified business drivers, different business geographies and a stable average customer length of stay and unit mix provides resilient group profits.



# Occupancy and MLA





## Primary focus on existing assets

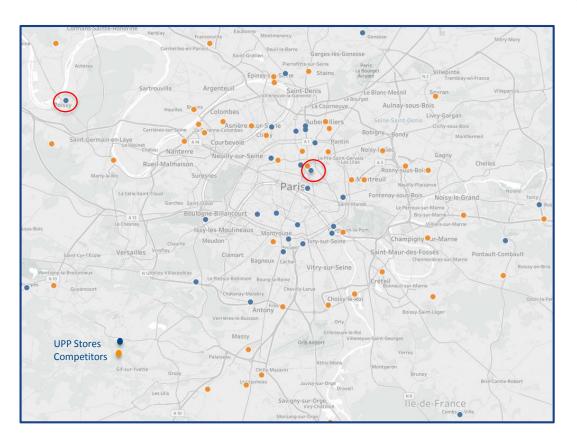
As at 30 April 2018	Group	London & SE	UK Regions	Paris
Maximum lettable area (m sq ft)	6.29	2.63	2.49	1.17
Pipeline MLA (m sq ft)	0.26	0.08	0.06	0.13
Paddington closure	(0.02)	(0.02)	-	-
Total MLA (m sq ft)	6.53	2.69	2.55	1.30
Let Square Feet (m sq ft)	4.50	1.90	1.70	0.90
Available space (m sq ft)	2.03	0.79	0.85	0.40

Portfolio of 6.5m square feet including pipeline 2.0m will be available – equivalent of around 44 new stores

**Disciplined development – Focused cash on cash return** 



### Paris unique competitive market position



#### **Very solid market fundamentals:**

- 20 years of uninterrupted growth
- Closing occupancy up 8.4%
- Unique and densest network of stores in central Paris
- Opportunity to leverage digital platform
- Poissy to open in 2018 (80,000 sq ft)
- Magenta to open 2019 (50,000 sq ft):
  - · Leasehold in central Paris
  - Due to open in 2019 subject to planning
- All new stores trading above plan
- Density of storage facilities a third of London (0.36 sq ft)
- Density of population 4 times London
- To reach US density would equate to 1,800 new stores versus currently 90 existing
- Significant barriers to entry Rare development opportunities mainly in second belt



### **Limited UK Supply**

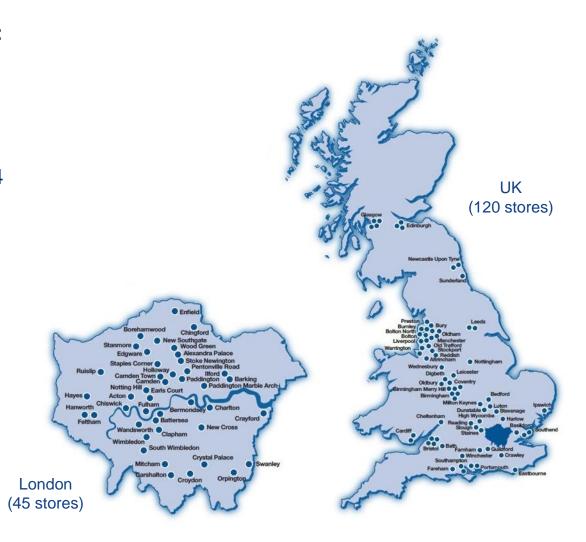
#### **Growing and fragmented industry:**

- 1,505 self storage sites (of which 345 are container sites) – 723 storage businesses
- Fragmented market with the six largest operators only owning 334 stores
- c. 30 new comparable store openings in 2017
- c. 25 40 new stores are expected in 2018

#### **Immature industry:**

Supply per head of population:

- UK at 0.67 sq ft
  - (Australia 2.0, USA 7.3)





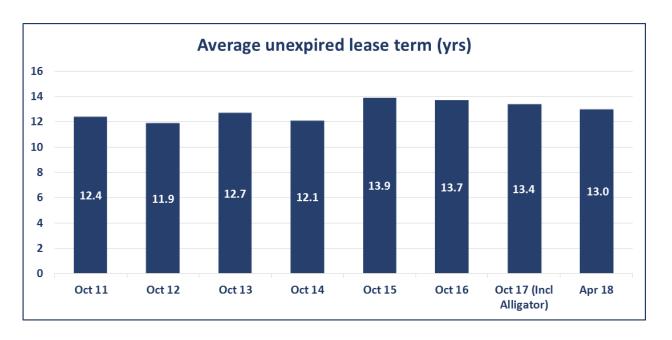
## **Asset Management**

#### **Portfolio Management**

Plan to redevelop and extend a small number of older stores

#### Lease regears - demonstrable track record

c. 51% of UK leases regeared since 2012 (excluding Alligator)



Flexible ownership model and disciplined acquisition strategy provides attractive return on investments



### Well positioned for further growth

#### **Attractive market**

- Immature and growing industry
- Growing demand, very limited supply growth
- Secure and diversified income stream from 60,000 customers
- Customers staying on average 9.7 months (existing customers 24.9 months)
- Resilient during downturn

#### Unique portfolio

- Leading presence in key markets
- 73% of revenue from London / South East and Paris
- Unlet invested space equivalent to around 40 stores

## High operating leverage with growing demand

- Growing LFL revenue across all geographies
- Largely fixed cost business

#### Strategic benefits of scale

- Marketing
  - Digital platform difficult to replicate
  - Reinforced by switch to mobile
- Leading National Accounts offering
- Systems and pricing analytical capacities

## Strong cash generation provides optionality

- Finance selective development and acquisition opportunities
- Strongly growing dividend





### Index:

#### **Financial**

- 27 Detailed P&L
- 28 Non-underlying items
- 29 Detailed Balance Sheet
- 30 Underlying to Statutory Adjustments
- 32 Movement in Cost Base
- 33 Group Banking Covenants
- 34 Group Debt position

#### **Operational delivery:**

36 National Accounts & CSC

#### Portfolio management

- 38 Store map
- 40 Valuation movement
- 41 Pipeline stores
- 42 Development characteristics
- 43 London and Paris market position
- 45 UK regional market position
- 46 Paris development characteristics
- 47 French leases

#### Portfolio summary:

- 48 Geographic
- 49 Freehold / Leasehold
- 50 Freehold / Leasehold (LFL CER)
- 51 Maturity
- 52 Maturity (LFL CER)

#### **Resilient business model:**

54 Safestore UK historic performance

#### **Customers:**

- 56 Customer length of stay
- 57 Personal vs Business split





### **Detailed P&L**

	Gro H1 2018 £'m	up H1 2017 £'m
Revenue	69.2	62.6
Cost of sales	(25.3)	(22.5)
Gross profit	43.9	40.1
Administrative expenses	(8.4)	(6.3)
Underlying EBITDA *	39.1	34.9
Share based payments	(2.7)	(0.7)
Depreciation and contingent rent	(0.9)	(0.4)
Operating profit before gain on investment properties	35.5	33.8
Gain on investment properties	51.8	30.8
Operating profit	87.3	64.6
Finance income	1.0	5.7
Finance expense	(6.4)	(15.3)
Profit before income tax	81.9	55.0
Income tax charge	2.6	3.8
Profit for the period	84.5	58.8
Earnings per share for profit attributable to the equity holders		
- basic (pence)	40.3	28.1
<ul><li>– diluted (pence)</li></ul>	40.2	28.0

<sup>\*</sup> operating profit before exceptional items, share based payments, corporate transaction costs, change in fair value of derivatives, gain/loss on investment properties, contingent rent and depreciation



## Non-underlying items

H1 2018 H1 2017 (£'m) (£'m)

Underlying EBITDA

Gain on investment properties

Depreciation

Contingent rent

Share-based payments

**Statutory Operating Profit** 

39.1	34.9
51.8	30.8
(0.3)	(0.2)
(0.6)	(0.2)

87.3 64.6

(0.7)

(2.7)





### **Detailed Balance Sheet**

	Gr	oup
	H1 2018	H1 2017
	£'m	£'m
<u>Assets</u>		
Non-current assets		
Investment properties	1,120.8	972.0
Investment properties under construction	8.4	8.3
Other non-current assets	65.4	72.8
Non-current assets	1,194.6	1,053.1
Current assets	32.2	32.9
Liabilities		
Current liabilities	(57.6)	(57.0)
Non-current liabilities		
Bank borrowings	(368.6)	(311.4)
Deferred tax liabilities	(47.5)	(47.6)
Obligations under finance leases	(49.3)	(46.7)
Other non-current liabilities	(0.1)	(3.1)
Non-current liabilities	(465.5)	(408.8)
Net assets	<u>703.7</u>	<u>620.2</u>



# H1 2018 Underlying to Statutory adjustments

Underlying Headings	Underlying P&L	Share based payments	Derivative Movements	Contingent Rent / Dep'n	Valuation Movement	Finance Lease Int	Dep'n LH properties	Tax / CGS / FX	Statutory P&L	Statutory Headings
Sales	69.2								69.2	Revenue
Costs	(30.1)	(2.7)							(32.8)	Cost of Sales / Administrative Expenses
				(0.9)					(0.9)	Depreciation and Contingent Rent
Underlying EBITDA	39.1	(2.7)	0.0	(0.9)	0.0	0.0	0.0	0.0	35.5	Operating Profit before IP's
Rents	(5.4)			0.6	54.3	2.3	2.5 (2.5)		51.8	Property Valuation
EBITDA after leasehold rent	33.7	(2.7)	0.0	(0.3)	54.3	2.3	0.0	0.0	87.3	Operating profit
Depreciation Interest	(0.3) (4.0)		0.8	0.3		(2.3)		0.1	(5.4)	Net Finance Expenses
Profit before Tax	29.4	(2.7)	0.8	0.0	54.3	0.0	0.0	0.1	81.9	Profit before Tax
Тах	(2.1)							4.7	2.6	Income Tax Credit
PAT/ Earnings	27.3	(2.7)	0.8	0.0	54.3	0.0	0.0	4.8	84.5	Profit for the Year
EPRA Shares (m)	216.8								209.7	Shares (m)
ADE EPS (p)	12.6								40.3	Basic EPS (p)



# H1 2017 Underlying to Statutory adjustments

Underlying Headings	Underlying P&L	Share based payments	Derivative Movements	Contingent Rent / Dep'n	Valuation Movement	Finance Lease Int	Dep'n LH properties	Tax / CGS / FX	Statutory P&L	Statutory Headings
Sales	62.6								62.6	Revenue
Costs	(27.7)	(0.7)							(28.4)	Cost of Sales / Administrative Expenses
				(0.4)					(0.4)	Depreciation and Contingent Rent
Underlying EBITDA	34.9	(0.7)	0.0	(0.4)	0.0	0.0	0.0	0.0	33.8	Operating Profit before IP's
Rents	(5.0)			0.2	33.4	2.2	2.6 (2.6)		30.8	Property Valuation
EBITDA after leasehold rent	29.9	(0.7)	0.0	(0.2)	33.4	2.2	0.0	0.0	64.6	Operating profit
Depreciation Interest	(0.2) (5.3)		(7.6)	0.2		(2.2)		5.5	(9.6)	Net Finance Expenses
Profit before Tax	24.4	(0.7)	(7.6)	0.0	33.4	0.0	0.0	5.5	55.0	Profit before Tax
Tax	(2.0)							5.8	3.8	Income Tax Credit
PAT/ Earnings	22.4	(0.7)	(7.6)	0.0	33.4	0.0	0.0	11.3	58.8	Profit for the Year
EPRA Shares (m)	216.4								209.0	Shares (m)
ADE EPS (p)	10.4								28.1	Basic EPS (p)



### **Movement in Cost Base**

Cost of Sales		Administrative Expenses					
	H1 2018	H1 2017		H1 2018	H1 2017		
	(£'m)	(£'m)		(£'m)	(£'m)		
Reported cost of sales	(25.3)	(22.5)	Reported administrative expenses	(8.4)	(6.3)		
Adjusted for:			Adjusted for:				
Depreciation	0.3	0.2	Share based payments	2.7	0.7		
Contingent rent	0.6	0.2	Underlying administrative expenses	(5.7)	(5.6)		
Underlying Cost of Sales	(24.4)	(22.1)					
			Underlying administrative expenses for H1 2017		(5.6)		
Underlying cost of sales for H1 2017		(22.1)	Employee remuneration		(0.2)		
Alligator, closed and new store cost of sales		0.3	Professional fees and administration costs		0.2		
Underlying cost of sales for H1 2017 (LFL)	•	(21.8)	Underlying administrative expenses for H1 2018 (LFL	_			
Enquiry generation spend		(0.7)	CER)		(5.6)		
Store maintenance and facilities savings		0.3	Alligator, closed and new store administrative expenses				
Underlying cost of sales for H1 2018 (LFL CER)		(22.2)	Underlying administrative expenses for H1 2018 (CER)	-	(5.6)		
Alligator, closed and new store cost of sales		(2.1)	Foreign exchange		(0.1)		
Underlying cost of sales for H1 2018 (CER)		(24.3)		_			
Foreign exchange		(0.1)	Underlying administrative expenses for H1 2018		(5.7)		
Underlying Cost of Sales for H1 2018		(24.4)					



# **Group Banking Covenants – Apr 2018 reported**

#### **Covenants**

Interest Cover Ratio		Loan to Value	
Consolidated level	Not less than 2.40:1	Sterling Loan to Value	Not more than 0.60:1
		Euro Loan to Value	Not more than 0.60:1



## **Group Debt position at 30 Apr 2018**

	Term		Facility	Drawn	Hedged	Hedged	Bank	Hedged	Floating	Total
		£/€/\$'m		£'m	£'m	%	Margin	Rate	Rate	Rate
UK Revolver	Jun 22	£	250.0	171.0	135.0	79%	1.25%	0.94%	0.71%	2.14%
UK Revolver - non-utilisation		£	79.0	-	-	-	0.50%	-	-	0.50%
Euro Revolver	Jun 22	€	70.0	37.8	26.4	70%	1.25%	0.16%	(0.33%)	1.27%
Euro Revolver - non-utilisation		€	27.0	-	-	-	0.50%	-	-	0.50%
US Private Placement 2024	May 24	€	50.9	44.7	44.7	100%	1.59%			1.59%
US Private Placement 2027	May 27	€	74.1	65.1	65.1	100%	2.00%			2.00%
US Private Placement 2029	May 29	£	50.5	50.5	50.5	100%	2.92%			2.92%
Unamortised Finance Costs			-	(0.5)	-	-	-	-	-	-
Total		£	471.8	368.6	321.7	87%				2.24%

As at 30 April 2018, the weighted average remaining term for the Group's committed borrowings facilities is 6.2 years.





# National Accounts and Customer Support Centre





#### **National Accounts:**

- Leverage UK platform further and accounts for 11% of all occupancy in the UK
- Two-thirds of customers outside London

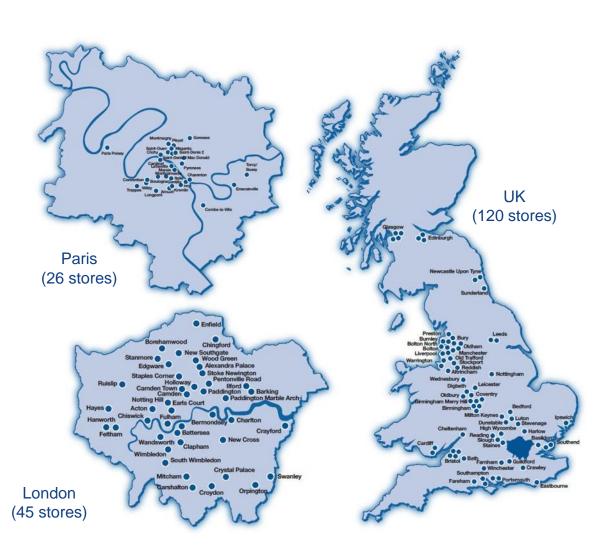
#### **Customer Support Centre:**

- CSC handled 13% of all enquiries
- Supports the sales teams in store





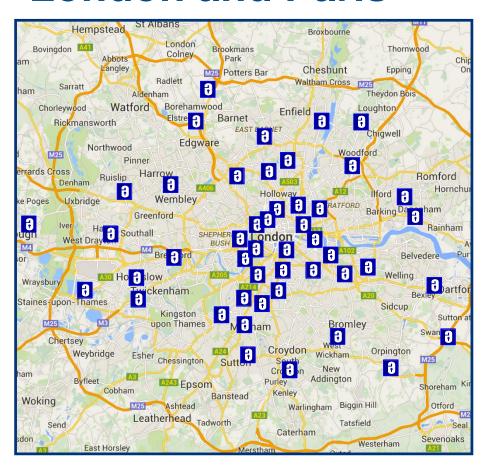
#### Portfolio strength with further potential



- 146 store portfolio
- 6.3m maximum lettable area
- 1.8m sq ft available 1.0m
   London, South East and Paris
- 45 stores within the M25
- 26 stores in Paris
- 23 stores in the South East
- 52 stores in the UK regions
- New stores opened in the last 12 months:
  - London Mitcham
  - Paris Combs-la-Ville
- Acquisition of Alligator with 12 store portfolio
- Pipeline:
  - Paddington Marble Arch (Opened Jun 18)
  - London Carshalton
  - Birmingham Merry Hill
  - Paris Poissy
  - Paris Magenta



# Densest network of stores in London and Paris

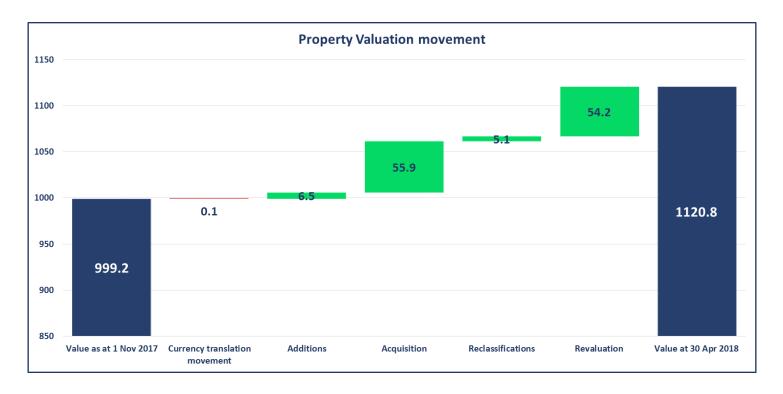




Paris and London combined represent 71 stores – £40.3m of Revenue, £27.6m of Store EBITDA



### Property valuation movement (excluding investment properties under construction)



Key assumptions	Apr 2018*	Oct 2017	Apr 2017*
Average Self Storage rate per sq ft	£25.91	£26.67	£26.85
Exit Cap rate (Freehold only)	7.1%	7.1%	7.2%
Weighted average stabilised occupancy	83.4%	80.9%	80.8%
Stabilised occupancy in sq ft	5.42m	4.77m	4.67m
Average number of months to stabilised occupancy	28.4	23.1	29.9

<sup>\*</sup> Apr 18 and Apr 17 were not full external valuations



### New and pipeline stores

Pipeline store / site	Total MLA sq ft	Estimated opening
Stores opened in H1 2018	<u>-</u>	
London Mitcham	54,000	
Total sq ft added in H1 2018	54,000	
Development stores acquired / under contract		
Birmingham Merry Hill	55,000	2019
London Paddington Marble Arch (Opened Jun 18)	37,000	2018
London Paddington Green (Closing Jul 18)	(15,000)	
London Carshalton	40,000	2019
Paris Poissy	80,000	2018
Paris Magenta	50,000	2019
Total sq ft in pipeline	247,000	



#### **Development characteristics**

	Limited site availability	High land price	Planning restrictions	Long lead- time
London / SE	✓	✓	✓	✓
Regional City Centres	✓		✓	✓
Secondary towns	✓		✓	$\checkmark$
Central Paris	✓	$\checkmark$	✓	$\checkmark$
Paris 2 <sup>nd</sup> belt	✓		✓	$\checkmark$

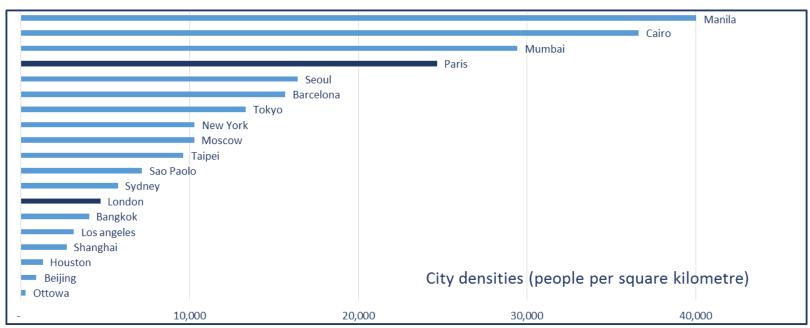
- Six largest UK operators own just 22% of market\*
- Excluding container storage 2017 experienced 4% increase in number of self storage centres in the UK\*
- Only two storage centres opened inside Paris since 2005

Fully invested portfolio of 6.3m square feet

1.8m available – equivalent of around 40 new stores



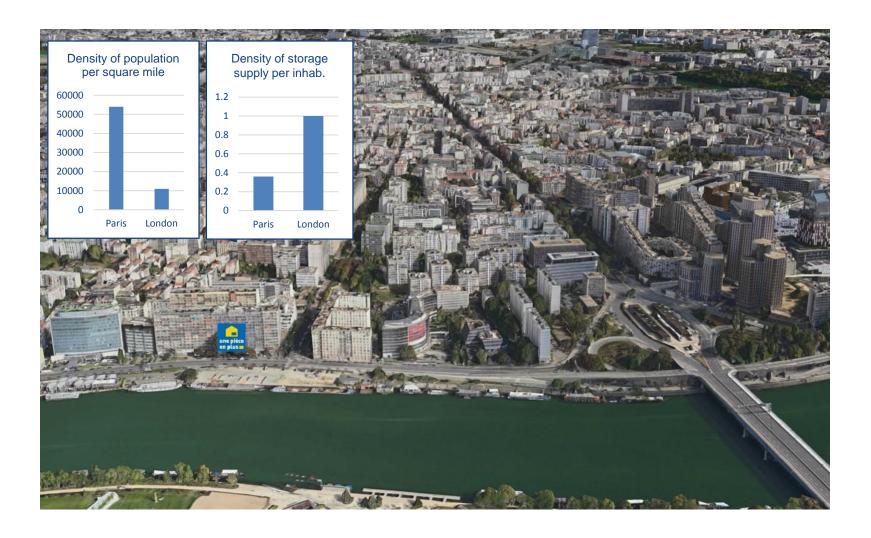
# Very strong position in the two best European markets for storage



	GDP (£'bil)	Population (mil)		GDP (£'bil)	Population (mil)		GDP (£'bil)	Population (mil)
London	372	7.7	Vienna	66	1.7	Lyon	45	2.1
Paris	371	9.9	Berlin	63	3.3	Turin	45	0.9
Madrid	151	5.2	Birmingham	59	2.3	Warsaw	45	1.7
Barcelona	116	4.9	Manchester	56	2.2	Munich	42	1.4
Rome	95	2.6	Brussels	55	1.2	Dublin	40	0.5
Athens	86	3.7	Hamburg	49	1.8	Leeds	39	8.0
Milan	76	1.3	Frankfurt	46	0.7	Helsinki	38	0.6
Lisbon	72	2.8	Stockholm	46	0.9	Budapest	35	1.7

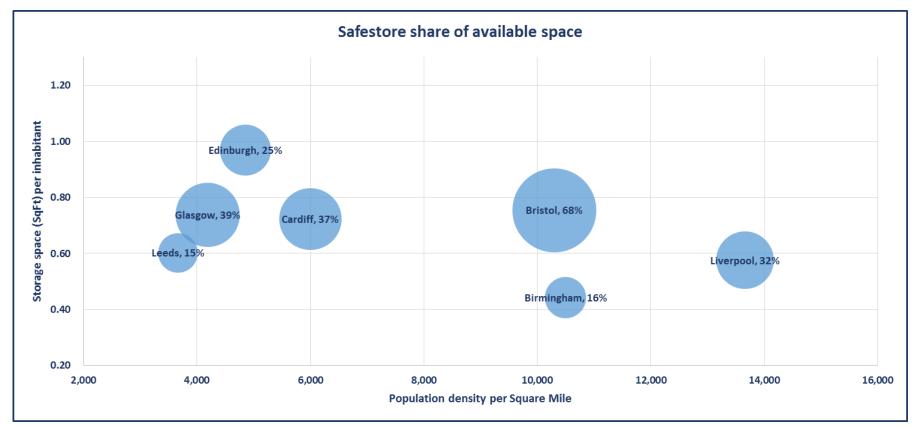


### **Une Pièce en Plus – strong market characteristics**





## Leading market positions in key UK regional conurbations



Data supplied by the UK Self Storage Association - 2015

Safestore also has strong market positions in Newcastle (Pop. Den. 6,343) and Stockport (Pop. Den. 11,937)

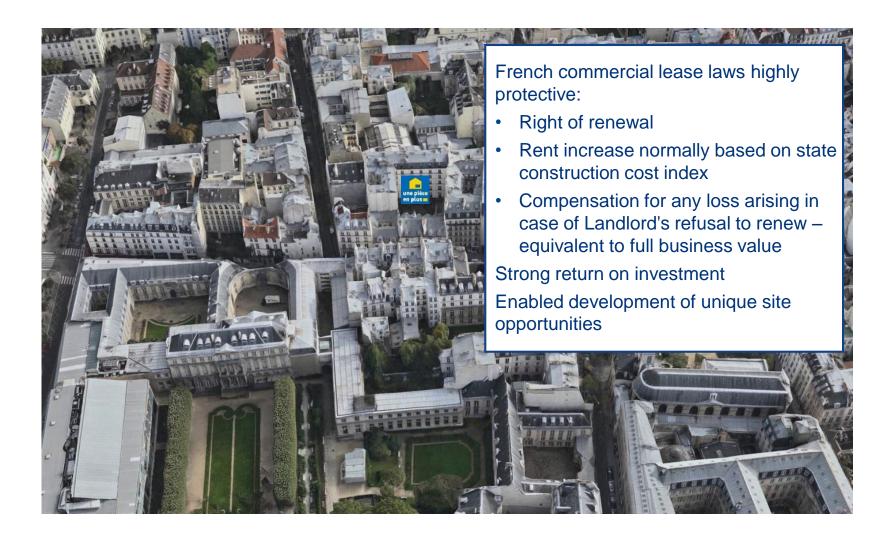


#### Paris development characteristics





# French Commercial Lease Statute provides security of tenure



### Portfolio summary split geographically

	London & South East	Rest of UK	UK	Paris	Group
Number of stores	68	52	120	26	146
Let Square Feet (m sq ft)	1.90	1.70	3.60	0.90	4.50
Maximum Lettable Area (m sq ft)	2.63	2.49	5.12	1.17	6.29
Let Square Feet per store (k sq ft)	28	33	30	35	31
Average Store Capacity (k sq ft)	39	48	43	45	43
Closing Occupancy %	72.4%	68.0%	70.3%	77.0%	71.5%
Average Rate (£ per sq ft)	28.57	18.08	23.66	34.92	25.91
Revenue (£'m)	33.4	19.0	52.4	16.8	69.2
Revenue per Store (£'m)	0.49	0.37	0.44	0.65	0.47

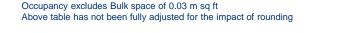
- Leading positions in the high density capital city markets of London and Paris (49% of store portfolio and 58% of revenue)
- Strong national presence in regional UK focused on key metropolitan conurbations such as Manchester, Birmingham, Bristol, Glasgow, Edinburgh



<sup>\*</sup> The above table represents the 30 Apr 2018 position

### Portfolio summary split between freehold and leasehold

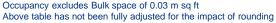
		H1 2018						H1 2017				
	UK		Pari	s	Grou	ıp	UK		Pari	s	Grou	ıp
	Freehold I	_easehold	Freehold L	_easehold	Freehold I	_easehold	Freehold I	_easehold	Freehold L	_easehold	Freehold L	_easehold
Number of stores	83	37	15	11	98	48	73	36	14	11	87	47
MLA self-storage only (m)	3.674	1.445	0.747	0.420	4.421	1.865	3.134	1.438	0.650	0.420	3.784	1.858
Closing Occupancy (m)	2.514	1.056	0.557	0.341	3.071	1.397	2.037	1.039	0.495	0.333	2.532	1.372
Occupancy (%)	68.4%	73.1%	74.6%	81.2%	69.5%	74.9%	65.0%	72.3%	76.2%	79.3%	66.9%	73.8%
For twelve months												
Average rate (per sq ft)	23.10	24.99	28.79	44.71	24.12	29.79	24.58	25.08	29.04	43.12	25.44	29.46
Self storage income (£m)	28.3	13.1	7.8	7.5	36.1	20.6	24.7	12.7	7.0	7.0	31.7	19.7
Ancillary income (£m)	6.3	2.7	0.7	0.7	7.0	3.4	5.5	2.6	0.7	0.6	6.2	3.2
Other income (£m)	1.6	0.4	0.1	0.0	1.7	0.4	1.3	0.5	0.0	0.0	1.3	0.5
Total Income (£m)	36.2	16.2	8.6	8.2	44.8	24.4	31.5	15.8	7.7	7.6	39.2	23.4
Store EBITDA (£m)	22.8	10.1	5.9	6.0	28.7	16.1	19.8	9.6	5.3	5.8	25.1	15.4
Store EBITDA margin (%)	63.0%	62.3%	68.6%	73.2%	64.1%	66.0%	62.9%	60.8%	68.8%	76.3%	64.0%	65.8%
Rent Charge (£m)	0.0	(3.2)	0.0	(2.2)	0.0	(5.4)	0.0	(3.1)	0.0	(1.9)	0.0	(5.0)





# Portfolio summary split between freehold and leasehold (LFL CER)

	H1 2018							H1 2017				
	UK		Pari	S	Grou	ıb	UK	(	Paris		Group	
	Freehold I	Leasehold	Freehold I	_easehold	Freehold	Leasehold	Freehold	Leasehold	Freehold	Leasehold	Freehold I	Leasehold
Number of stores	72	34	14	11	86	45	72	34	14	11	86	45
MLA self storage only (m)	3.092	1.389	0.673	0.42	3.765	1.809	3.092	1.389	0.65	0.42	3.742	1.809
Closing Occupancy (m)	2.169	1.017	0.538	0.341	2.707	1.358	2.011	1.006	0.495	0.333	2.506	1.339
Occupancy (%)	70.1%	73.2%	79.9%	81.2%	71.9%	75.1%	65.0%	72.4%	76.2%	79.3%	67.0%	74.0%
For twelve months												
Average rate (per sq ft)	24.34	24.53	28.34	43.4	25.14	29.26	24.67	24.4	29.04	43.12	25.52	29.06
Self storage income (£m)	25.6	12.3	7.4	7.3	33.0	19.6	24.4	12.0	6.9	7.1	31.3	19.1
Ancillary income (£m)	5.8	2.5	0.7	0.7	6.5	3.2	5.5	2.4	0.7	0.6	6.2	3.0
Other income (£m)	1.4	0.4	0.1	0.0	1.5	0.4	1.3	0.5	0.0	0.0	1.3	0.5
Total Income (£m)	32.8	15.2	8.2	8.0	41.0	23.2	31.2	14.9	7.6	7.7	38.8	22.6
Store EBITDA (£m)	20.9	9.4	5.8	5.9	26.7	15.3	19.5	9.0	5.3	5.8	24.8	14.8
Store EBITDA margin (%)	63.7%	61.8%	70.7%	73.8%	65.1%	65.9%	62.5%	60.4%	69.7%	75.3%	63.9%	65.5%
Rent Charge (£m)	0.0	(2.9)	0.0	(2.2)	0.0	(5.1)	0.0	(2.9)	0.0	(1.9)	0.0	(4.8)



Like-for-like adjustments remove the impact of the acquisition of Alligator, the 2017 opening of Combs La Ville, the 2018 opening of Mitcham and pending closures of Leeds Central, Deptford and Paddington green





#### Portfolio summary split by maturity

H1 2018 H1 2017

	Developing	Established	Mature	Total	Developing	Established	Mature	Total
Number of stores	7	0	139	146	5	6	123	134
MLA self storage only (m)	0.358	0.000	5.928	6.286	0.230	0.305	5.107	5.642
Closing Occupancy (m)	0.156	0.000	4.312	4.468	0.072	0.244	3.588	3.904
Occupancy (%)	43.6%	0.0%	72.7%	71.1%	31.3%	80.0%	70.3%	69.2%
For twelve months								
Average rate (£ per sq ft)	18.47	0.00	26.16	25.91	16.88	16.70	27.69	26.85
Self storage income (£m)	1.3	0.0	55.4	56.7	0.5	2.0	48.9	51.4
Ancillary income (£m)	0.2	0.0	10.2	10.4	0.1	0.2	9.1	9.4
Other income (£m)	0.0	0.0	2.1	2.1	0.0	0.0	1.8	1.8
Total Income (£m)	1.5	0.0	67.7	69.2	0.6	2.2	59.8	62.6
Store EBITDA (£m)	0.4	0.0	44.4	44.8	0.0	1.4	39.1	40.5
Store EBITDA margin (%)	26.7%	0.0%	65.6%	64.8%	0.0%	63.6%	65.4%	64.7%
Rent Charge (£m)	0.0	0.0	(5.4)	(5.4)	0.0	0.0	(5.0)	(5.0)

Store categories use the following definitions: Developing: < 2 full financial years, Established: 2 to 5 full financial years, Mature: over 5 full financial years Occupancy excludes Bulk space of 0.03 m sq ft

Above table has not been fully adjusted for the impact of rounding



## Portfolio summary split by maturity (LFL CER)

H1 2018 H1 2017

	Developing	Established	Mature	Total	Developing	Established	Mature	Total
Number of stores	5	0	126	131	5	6	120	131
MLA self storage only (m)	0.230	0.000	5.344	5.574	0.230	0.305	5.016	5.551
Closing Occupancy (m)	0.136	0.000	3.929	4.065	0.072	0.244	3.529	3.845
Occupancy (%)	59.1%	0.0%	73.5%	72.9%	31.3%	80.0%	70.4%	69.3%
For twelve months								
Average rate (£ per sq ft)	18.8	0	26.78	26.53	16.88	16.70	27.60	26.75
Self storage income (£m)	1.1	0.0	51.5	52.6	0.5	2.0	47.9	50.4
Ancillary income (£m)	0.2	0.0	9.5	9.7	0.1	0.2	8.9	9.2
Other income (£m)	0.0	0.0	1.9	1.9	0.0	0.0	1.8	1.8
Total Income (£m)	1.3	0.0	62.9	64.2	0.6	2.2	58.6	61.4
Store EBITDA (£m)	0.3	0.0	41.7	42.0	0.0	1.5	38.1	39.6
Store EBITDA margin (%)	23.1%	0.0%	66.3%	65.4%	0.0%	68.2%	65.0%	64.5%
Rent Charge (£m)	0.0	0.0	(5.1)	(5.1)	0.0	0.0	(4.8)	(4.8)

Store categories use the following definitions: Developing: < 2 full financial years, Established: 2 to 5 full financial years, Mature: over 5 full financial years Occupancy excludes Bulk space of 0.03 m sq ft

Like-for-like adjustments remove the impact of the acquisition of Alligator, the 2017 opening of Combs La Ville, the 2018 opening of Mitcham and pending closures of Leeds Central, Deptford and Paddington green

CER is Constant Exchange Rates



Above table has not been fully adjusted for the impact of rounding



### Resilient business model

#### Safestore UK historic performance







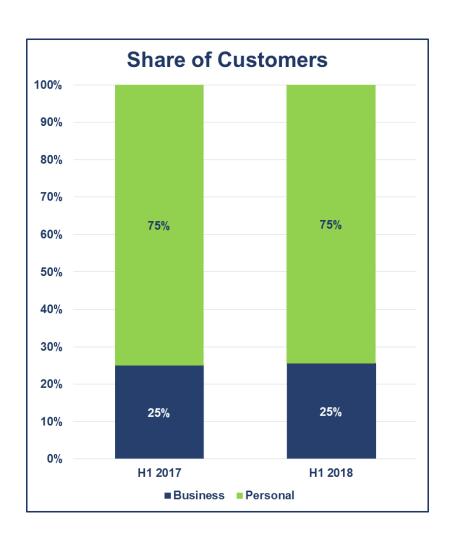
### **Customer length of stay**

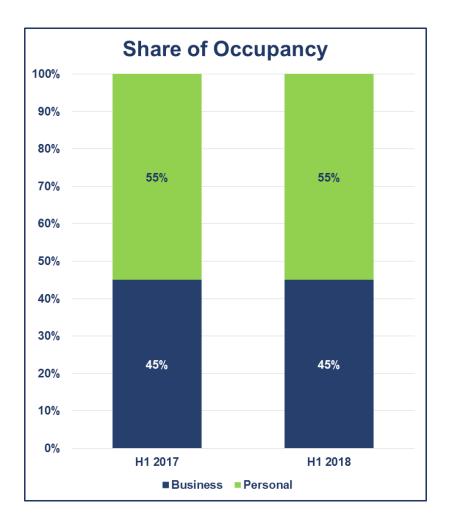
		U	K	Pa	aris	Group		
		H1 2018	H1 2017	H1 2018	H1 2017	H1 2018	H1 2017	
		(mths)	(mths)	(mths)	(mths)	(mths)	(mths)	
Business	Existing	30.7	30.7	32.5	31.5	31.1	30.8	
	Vacated	12.5	12.6	13.2	13.0	12.7	12.7	
	Total	14.7	14.8	15.6	15.4	14.9	14.9	
Personal	Existing	21.1	21.0	27.6	27.1	22.9	22.8	
	Vacated	6.7	6.8	11.8	11.8	7.7	7.8	
	Total	7.6	7.6	13.2	13.2	8.8	8.8	
All	Existing	23.7	23.7	28.4	27.9	24.9	24.8	
	Vacated	7.6	7.6	11.9	11.9	8.5	8.5	
	Total	8.7	8.7	13.5	13.5	9.7	9.7	





#### Group customer split as at 30 Apr 2018







# Personal and business customers as at 30 April 2018

Personal and Business Customers	UK	Paris
Personal Customers		
Numbers (% of total)	73%	82%
Square feet occupied (% of total)	52%	66%
Average length of stay (months)	21.1	27.6
Business Customers		
Numbers (% of total)	27%	18%
Square feet occupied (% of total)	48%	34%
Average length of stay (months)	30.7	32.5

