

Safestore Holdings plc (the Company)

Arrangements for:

- the Company's 2021 Annual General Meeting;
- Proxy voting;
- Shareholder engagement - Questions and Answers

Please note that this page will be updated if it becomes necessary to change any arrangements for the 2021 Annual General Meeting.

Arrangements for the Company's 2021 Annual General Meeting (the Meeting);

This year's Meeting, will be held at the offices of the Company, Brittanica House, Stirling Way, Borehamwood, Hertfordshire WD6 2BT, on 17 March 2021 at 12.00 noon. The Notice of the Meeting is available [on our website](#).

In light of the COVID-19 pandemic and the UK Government's current guidance regarding social distancing and the prohibition of public gatherings, it is with regret that shareholders are requested not to attend the Meeting.

The Meeting will be broadcast using a teleconference facility and we encourage shareholders to listen to the proceedings of the Meeting.

Please submit your request for dial in details for the Meeting by email to:

cosec@safestore.co.uk

Please note that attending via the teleconference facility does not constitute attendance in law and shareholders will not have the ability to speak, ask questions or vote through that facility.

Voting at the Meeting

Due to the Covid-19 restrictions, submitting a completed proxy appointment is the only way to ensure your vote is counted at the Meeting.

Please submit your proxy voting appointment electronically at www.signalshares.com or, if you hold shares in CREST, by using the CREST electronic proxy appointment service. The proxy voting instructions must be received by Link Group no later than 12.00 noon on 15 March 2021.

To vote online you will need to log in to your share portal account or register for the share portal if you have not already done so.

To register for the share portal you will need your investor code which can be located on your share certificate/dividend tax voucher. Once registered you will immediately be able to vote.

If you are unable to locate any of the documents on the web page, need help with voting online or require a paper proxy form, please contact our Registrar, Link Group,

- by email to enquiries@linkgroup.co.uk or
- you may call Link on +44 (0)371 664 0391.

Calls are charged at the standard geographic rate and will vary by provider. Calls outside the United Kingdom will be charged at the applicable international rate. Lines are open between 9.00am and 5.30pm Monday to Friday, excluding public holidays in England and Wales.

The poll results will be notified to the Financial Conduct Authority and published on the Company's website as soon as possible after the conclusion of the Meeting.

Shareholder engagement - Questions and Answers

The Board is keen to maintain engagement with shareholders. In order to facilitate this, if you are a shareholder and would like to ask the Board a question on the business of the Meeting, please submit your questions

- by email to cosec@safestore.co.uk, or
- by post, marked for the attention of the Company Secretary, to Safestore Holdings plc, Brittanica House, Stirling Way, Borehamwood, Hertfordshire WD6 2BT, in each case so as to arrive by 12.00 noon on 15 March 2021.

The questions will either be answered at the Meeting or responses will be made via return email or published on our investor website at www.safestore.co.uk/corporate, as deemed appropriate by the Board of Directors.